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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: John E. McCall Examiner: Dixon, Thomas
Serial No.: 09/923,202 Group Art Unit: 3629
Filed: August 6, 2001 Docket: 00163.1415US01
Confirmation No.: 8895
Title: METHOD AND SYSTEM FOR PROVIDING ADVISORY INFORMATION TO A FIELD SERVICE PROVIDER

CERTIFICATE UNDER 37 CFR 1.10:

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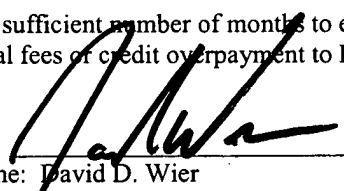
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- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
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